# CONSUMER GRIEVANCES REDRESSALFORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

## <u>TIRUPATI</u>

This the 06<sup>th</sup> day of March'2024 C.G.No.86/2023-24/Nellore Circle

**CHAIRPERSON** 

Sri. V. Srinivasa Anjaneya Murthy Former Principal District Judge

#### **Members Present**

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Smt. G. Eswaramma

Member (Independent)

#### Between

Sri. I. Suresh Babu, Sujatha Rao Complex, Ambapuram, Kothuru, A.K. Nagar (P), Nellore.

Complainant

#### AND

- 1. Dy. Executive Engineer/O/Nellore Rurals
- 2. Executive Engineer/O/Nellore Rurals

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.03.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

#### ORDER

o1. The complainant during the Vidyut Adalat conducted on 18.12.2023 at Nellore filed the complaint stating that he is having a shopping complex near a Church, that infront of the church one 220 KV electrical line is passing at a height of only 8 Ft which is endangering human lives.

- Were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, due to clearance problem arises by heightening 11 KV line, they arranged 11 KV covered conductor to avoid future accidents and thereby redressed the grievance of the complainant.
- **03.** Complainant absent. Heard the respondents through video conferencing.
- O4. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The complainant did not attend the enquiry through video conferencing, but when we contacted him through phone he reported that his grievance is redressed and requested to close the complaint. Hence, the complaint is closed. No order as to costs.
- Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the



date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of March'2024.

> Juny 06/02/24 **CHAIRPERSON**

Member (Technical)

G. E sector 6/3/2024

Member (Independent) 6/3/2024

**Documents** marked

For the complainant:

For the respondents:

Nil

Copy to the

Complainant and All the Respondents

### Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.